Annexure - B

Data of Complaints received by Datamatics Business Solutions Limited

Data for the month ended October, 2026								
Sr. No.	**Received From**	**Carried Forward from previous month**	**Received During the month**	**Total Pending**	**Resolved**	**Pending at the end of the Month**		**Average Resolution time (in days)**
						Pending for less than 3 months	**Pending for more than 3 months**	
1	**2**	**3**	**4**	**5**	**6**	**7**		**8**
1	Directly from Investors	0	0	0	0	0	0	0.00
2	SEBI (SCORES 2.0)	1	3	0	4	0	0	2.5
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0.0
4	Other Sources (if any)	0	0	0	0	0	0	0.0
5	**Grand Total**	**1**	**3**	**0**	**4**	**0**	**0**	**2.5**

Trend of monthly disposal of complaints					
Sr. No.	**Month**	**Carried forward from Previous Month**	**Received**	**Resolved**	**Pending**
1	2	3	4	5	6
1	April, 2026	1	9	10	0
2	May,2026	0	13	13	0
3	June,2026	0	10	09	1
4	July,2026	1	05	05	1
5	August,2026	1	7	7	1
6	September,2026	1	6	6	1
7	October,2026	1	3	4	0
	Grand Total	**5**	**53**	**54**	**4**

Trend of annual (F.Y) disposal of complaints					
Sr. No.	**Year**	**Carried forward from previous year**	**Received**	**Resolved**	**Pending**
1	2021-2022	9	556	565	0
2	2022-2023	0	98	97	1
3	2023-2024	1	104	103	2
4	2024-2025	2	79	81	0
5	2025-2026	0	93	92	1
	Grand Total	**12**	**930**	**938**	**4**